

# ROOF DECK FAQ SHEET

(AS OF 8/27/2020)

## WAIVERS

### **How do I find the waiver? Who needs to sign one?**

Each person living in your unit must sign a waiver. Be sure to bring a waiver for each person in your unit who will use the roof when you pick up your fob. This includes all renters too.

View the waiver in our resident portal (<https://resident.actionlife.com>) under My Community > Documents > General documents). (This is also where you can find the form landlords need to sign to allow their renters to pick up the amenity fobs in this same folder.)

You can also find lots of helpful resources related to our Barker Block community and HOA in the resident portal. If you don't already have a login, please create one today.

### **Do renters have access to the resident portal?**

Yes, renters have partial access and must contact their landlord and Barker Block management.

## FOBS

### **Do we need separate FOBs for building access and the roof?**

Yes, you'll need a separate fob to access the rooftop amenities. One fob grants you building access and a separate, blue amenity fob grants you rooftop access. Each unit gets one fob for rooftop amenity access. This is to ensure non-residents don't use the rooftop without a resident accompanying them.

### **I'm currently out of town / wasn't able to make the scheduled fob pick up time. How do I submit my waiver and pick up my new fob?**

Signed waivers can be emailed to Monica Heredia, Barker Block General Manager, and the fob will be waiting for you when you return to Barker Block. Please arrange a pick up time with Monica when you return. This applies to owners and renters.

### **The renter of my unit is out of the country currently. Should I pick up the amenity fob for them?**

The renter should pick up the fob once they are back in town, since owners forego their access to the rooftop when they rent out their unit. Only those with access to the rooftop are allowed to pick up the fob.

## HOUSEHOLD MEMBERS and GUESTS

### **Why are guests not allowed?**

Guests are not allowed at any of the common areas at Barker Block during these times of COVID-19. This rule is part of the protocols developed by the LA County Department of Public Health to promote a healthy residential environment and ability to reduce possible infection.

### **My [partner/sister/son, etc.] lives with me, but is not registered in any official Barker Block system. Do I have to register them somewhere first before submitting their waiver and obtaining a reservation slot?**

That is correct! Please contact Monica and let her know you have someone living with you. Everyone living in your unit will be required to submit the waiver before making a reservation and accessing the rooftop. Please remember that only family members who live with you are able to access amenities—no guests, including family members who live in another household, are allowed at this time.

### **Are children allowed in the pool or spa? Are floaties for kids allowed in the pool?**

Children are allowed in the pool and spa. If they're under 14 years of age, they must be accompanied by an adult.

Please note that children wearing diapers are not allowed in the pool or spa. This is a "Forever Pool Rule", and on page 9 of the residential handbook.

Floaties for children are allowed as long as they're being used for safety purposes.

## RESERVATION SYSTEM

### **How do I access the new reservation system?**

Monica will email each resident information on how to log in to the reservation system, with a password unique to you before the rooftop reopens. Once received, reservations can be made up to two days in advance. The website is mobile friendly as well; there is no app to download.

The reservation system will be live once the official reopen date is set. The reservation website is: [barkerblock.getomnify.com](https://barkerblock.getomnify.com)

### **Do I need a reservation to access the rooftop? What about the pool and spa?**

Yes. All residents must make a reservation before going up to the roof. This is to ensure equitable access for all residents, enable contact tracing, and serve as a symptom check. Reservations can be made on the day of or up to two days before. Remember that if you're experiencing any of the

listed symptoms, you need to stay home. We hope you feel better, and see you back on the rooftop soon.

You can use the pool and spa as long as you have a reservation for the roof deck. The only exception is during morning lap time, where the pool can be reserved for swimming laps.

While in the pool or spa, please follow the posted time and capacity limits (Pool = 5 people/2 households max, Spa = 1 household max). In general, be a good neighbor, and limit how long you use the pool and spa if others are waiting.

**Does each person living in the unit get 7 reservations per week?**

Yep! Each resident is allowed 7 reservations max per week at this time. That could mean you use your 7 reservations all in one day (e.g., 1 BBQ reservation, 1 gym reservation, and 5 back to back reservations for the roof deck)—or you spread them out over the course of the week (e.g., 3 gym reservations throughout the week and 4 roof deck reservations throughout the week).

Each person that lives in the unit is allowed 7 reservation slots per week. They don't have to visit the amenities at the same time as each other. This is another important reason why we need each resident to sign a waiver.

**What counts as one reservation slot? Can people make back to back reservations in one day?**

Each amenity you book (e.g., BBQ, gym, roof deck) is equal to one reservation. For example, if you want to use the gym every day of the week when it opens, you use up your 7 reservations for that week.

Another example is if in one day you make back to back reservations for (1) 30 minutes morning lap time, (1) 1 hour at the gym (when it opens), (1) 1 hour at the BBQ, and 6 hours (4 slots) of general rooftop, you have used up all your reservations in one day and for the whole week.

**When does my reservation count "reset"? Will time slots on the reservation system become available exactly 48 hours before or will ALL reservations for a given day be released at the same time?**

The reservations are based on a seven day period and don't reset on a certain day of the week. For example, if you book 1 reservation slot on Tuesday and book 6 more slots within 7 days, you can book more reservations starting the following Tuesday.

Reservations open 48 hours before each time slot starts. In other words, new time slots become available throughout the day, rather than all at once for a single day.

# GENERAL ROOFTOP

## **What are the hours of the rooftop?**

The rooftop and all amenities are available to residents between the hours of 8am - Midnight. These hours also apply to the gym (when it opens) and BBQ.

## **When will the rooftop reopen?**

Once the rooftop has cleared all Building, Safety and Health Department approvals. It's right around the corner! Once we're cleared to open, the reservation system will be live. Monica will send out a welcome announcement to the community informing the exact date of the opening and a unique password for the emails that were submitted during the online presentation.

## **What is the maximum capacity on the rooftop?**

In order to meet 6' social distancing rules, the maximum capacity for the rooftop is 60 people. Pool capacity is 5 people, and Spa capacity is 1 household.

The gym capacity is 2 people per the protocols provided by the LA County Department of Health and the size of our gym. (Please note that currently, no gyms are allowed to be open. This closure is due to City and County mandates. We are keeping up on the changing orders. Once this has changed, we will let everyone know.)

There will be signage around the pool amenities to remind us all of these capacity limits.

## **How will the mask policy be enforced at the pool?**

All residents are required to wear masks at all common areas. This includes while sitting on the chaise or cabana, while cooking at the BBQ, when you're in the gym, when you're walking to the restroom...masks must be worn at all times when you are not actively eating, drinking, or swimming.

While we have the rooftop concierge, this person will be enforcing the mask policy. When unavailable, and if you feel uncomfortable asking another resident to follow the posted rules, please contact security at 213.473.0077 to let them know. Security has masks available for all those who enter Barker Block without one. Generally, we are asking residents to self-regulate.

## **Are showers available at the rooftop?**

Yes, showers are available at the rooftop. All residents must rinse off in the shower prior to entering the pool or spa. Please don't take your sweat, lotions, bacteria and organic matter into the pool. Thank you!

**Do you need your ID at the rooftop?**

Your ID is not specifically needed to access the rooftop. With that said, the rooftop concierge will be confirming reservations when on duty. Best bet—bring your ID and reservation confirmation with you just in case.

**Is there WiFi at the roof?**

Yes, same password as in all common areas. PASSWORD: bb510530

**GYM (The Roof deck and temporary gym are closed for now until we receive updated information from LA County Health Dept)**

**What equipment is in the gym?**

It's all new equipment! The equipment was selected per resident survey. You do not need to reserve specific equipment, but you are required to reserve time to use the gym.

**Is the door fixed on the gym door balcony?**

Yes! The door is fixed, and when we're able to use the gym again, it should remain open to allow for fresh air to enter the gym. This is another protocol per the county guidelines.

**Will sanitizing wipes be available at the gym, and will signs be posted reminding residents to sanitize equipment?**

There will be wipes in the gym—as well as signs in the gym and rooftop area reminding us about sanitizing equipment before and after use. Sanitizing wipes will be available throughout the roof deck.

**Are there signs in the gym about cell phone usage?**

Yes, there is a general HOA rules sign on the North wall near the BBQ and dining area. All rules are in the updated residential handbook on page 10. A reminder that cell phone use is not allowed on the rooftop so as not to disturb others enjoying the space.

**Can we roll out a yoga mat in the gym or roof to do yoga?**

You are able to bring your yoga mat to the gym, however, due to LA County Health Department requirements, the gym is currently closed. The outdoor gym balcony will be accessible when the gym is able to be reopened. Please note that the residential handbook on page 13 also states “due to the limited size of the fitness center, its use is to serve onsite Barker Block homeowners and tenants only.”

In the meantime, you can bring your mat to the roofdeck as long as you maintain social distancing and return furniture back into place, and wipe down with sanitizing wipes as necessary.

**Do you have to wear masks while in the pool while standing up? Or in the spa?**

No, masks are required to be worn at all times, unless you are in the water, eating or drinking. Wearing masks reduces the spread of droplets and aerosols, the main transmission of COVID-19 viruses. However, please remove masks when you enter the water.

**How often is the rooftop cleaned?**

The cleaning crew will have designated cleaning time for the rooftop at 7:30am, 11am and 2:30pm. We estimate 30 minutes for the cleaning. If you are at the pool during cleaning time please stand up from your seating area so they can clean and sanitize the space. Be patient with our maintenance staff as they are taking on more load and, they are here doing their job to protect the health of our community..

## MISC

**Where can I find the information shared in the Zoom Presentation?**

A recording of the presentation as well as digital materials are available on our resident portal. It can be found on <https://resident.actionlife.com> under My Community > Documents > General documents

**Is it possible to keep the rooftop concierge hired after mid-October?**

Yes. If the community finds we need a roof concierge to be around for a longer period, Management will reassess the feasibility to keep the roof concierge for longer.

## MORE QUESTIONS?

Feel free to email Monica Heredia at [mheredia@actionlife.com](mailto:mheredia@actionlife.com) or the committee at [barkerblockroof@gmail.com](mailto:barkerblockroof@gmail.com).